

APPENDIX 8

Performance Indicators Period 12 (March 2010)

Ref	Description	Report - ed?	Cum or Snap?	2008/09									2009/10						
				Actuals	Dec Target	Dec Actual	Target & trend	Jan Target	Jan Actual	Target & trend	Feb Target	Feb Actual	Target & trend	Mar Target	Mar Actual	Target & trend	Target	Outturn	Outturn Target & Trend
NWBCU5	Total Crime	M	C	New	4,210	3,848	I	4,685	4,277	W	5,113	4,691	I	5,588	5,187	W	5,588	5,187	Overall total crime has been reduced by 7% this year compared to last, which is 401 less offences. This is a result of joint efforts between all agencies coordinated under the Community Safety Partnership. There has been reductions in most crime types apart from Violent Crime. Bromsgrove CSP are now developing delivery plans against their 2010/11 priorities (Youth Related ASB, Violent Crime, Environmental Crime and Acquisitive Crime). In addition the CSP will also be developing plans to tackle re-offending as a result of new statutory responsibilities, strategies to deal with ASB including a set of minimum standards and a communication strategy following the appointment of a communications officer.
NWBCU1	The number of domestic burglaries	M	C	438	293	194	W	326	233	W	356	276	W	389	321	W	389	321	There were 45 offences of domestic burglary in March, which is above the March target of 33 however there is a seasonal trend for burglary which peaks over the early part of the year. There has however been a 17% decrease in offences this year compared to the previous years. Although burglary has been reduced year on year the Bromsgrove Community Safety Partnership will be making it a 2010/11 priority as they have acknowledged through surveys that it still remains on of the largest concerns for our residents. A burglary action plan will be developed and delivered through the coming year.

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NWBCU2	The number of violent crimes	M	C	973	714	767	W	784	870	W	846	952	I	922	1,046	W	922	1,046	I	The volume of Violent Crime has increased again in March and has been consistently high throughout the year. As a result Violent Crime has been made a Community Safety Partnership priority for 2010/11. The partnership will be developing a violent crime action plan to tackle two distinct violent crime problems: Assault with less serious injury as a result of alcohol fuelled violence within the night time economy and domestic related violence.
NWBCU3	The number of robberies	M	C	61	44	33	I	49	35	W	53	39	W	58	44	W	58	44	I	The volume of robbery offences has remained consistently low throughout the year. This crime type has had a reduction in offences this year compared to last year; a reduction of 24%. Robberies will continue to be monitored but it is not currently a priority for the Community Safety Partnership or West Mercia Police.
NWBCU4	The number of vehicle crimes	M	C	744	520	501	I	578	555	I	631	612	W	690	672	W	690	672	I	There were 60 vehicle crime offences in March which the amount we would expect based on seasonal trends. There has been a slight reduction of 2.5% this year compared to the previous year. The largest volume of vehicle crimes are a result of theft from motor vehicles; this has become a 2010/11 priority for Bromsgrove Community Safety Partnership and joint operations between the police and neighbourhood wardens has already commenced in the car parks of beauty spots where many of these offences occur
NWBCU6	The number of Criminal Damage Incidents	M	C	1,064	795	681	I	872	745	W	945	816	W	1,041	908	W	1041	908	I	During March the level of criminal damage offences was the highest it has been for many months but still less than March 2008/9. Overall there were 13% less criminal damage offences this year compared to the previous year. Criminal Damage was a 2009/10 priority for the Community Safety Partnership; as a result many targeted patrols were carried out at key hot spots to deter offenders which seems to have worked. Criminal Damage will be looked at during 2010/11 under the Youth Related ASB priority in an attempt to achieve further reductions.

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LPI CS 1a	CCTV incidents reported - Crime	M	C	3,407	2,547	2,401	I	2,830	2,602	W	3,113	2,803	W	3,396	3,021	I	3,400	3,021		The town centre was busy with a lot of activity on the shopwatch radio, suspicious behaviour and thefts occurring, whereas ASB was much lower than the previous month.
LPI CS1b	CCTV incidents Initiated by CCTV	M	C	991	738	714	I	820	807	I	902	870	W	984	941	I	1,047	941		Observations were increased on last month, staff were proactively monitoring for purse thieves.
LPI CS2	Number of locally delivered diversionary sessions	Q	C	176	147	141	I	152	141	W	164	161	I	180	163	W	180	163		Sessions were increased due to new projects but commenced mid-month. The sessions will become regular to increase and maintain number of sessions delivered. April's Easter delivery will provide a high number of sessions.
LPI CS3	Numbers of users attending diversionary activities.	Q	C	617	564	538	I	584	538	W	624	603	I	670	617	W	670	617		Usages were increased due to new projects but commenced mid-month. The sessions will become regular to increase and maintain number of sessions delivered and users. April's Easter delivery will provide a high number of usages.
LPI CS4	No. of hate crime incidents (activity measure)	M	S		n/a	2				n/a	n/a	3	n/a	n/a	5	n/a	n/a	n/a		There were five reports of hate crime during March. Three were reports of racism which was referred to the police for action. There was one report of homophobia and another report regarding verbal abuse, threat and harassment believed to be motivated by the victims disability - these were also referred to the police.
LPI CS5	% of reported hate crime incidents requiring further action that received further action	M	S		100	100	S			S	100	100	S	100	100	S	100.00	100.00		Five reports received and appropriate and proportionate action was delivered.
LPI SC1	Number of attendances at arts events	M	C	20,642	21,272	23,593	W	21,324	23,640	S	21,426	23,728	S	21,261	23,728		21,261	23,728		Shindig continues to deliver quality arts and theatre provision to rural and community touring venues throughout the district of Bromsgrove – in March this took place at Clent Village Parish Hall. Figures for March are not available due to sickness absence, however the cumulative year to date figure at the end of February was well above the annual target.
LPI Community Safety	Artrix usage (community use)	A	S		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	48,821	60,250		48,821	60,250		Target exceeded

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SC3	Dolphin Centre Usage	M	C	627,404	354,245	301,173	W	401,980	337,215	I	449,715	375,404	I	497,455	415,407	I	502,478	415,407	I	Usage for March has been the highest of the year, although still failed to reach target. Usage for all areas other than the sports hall hire (which remained the same) increased.
SC4	Sports development usages	M	C	21,219	18,270	21,206	W	19,398	23,223	I	20,898	26,614	I	22,702	30,395	I	22,556	30,095	W	Delivery of many Sport Unlimited projects, regular PSP, Mobility and FFT sessions provided a high number of usages. The end of year 2 Sport Unlimited requires the new projects to commence in order to maintain this.
	Town Centre Car Park Usage	M	S	n/a	n/a	120,254	W	n/a	111,037	W	n/a			n/a	127,415		n/a	127,415	n/a	127,415 usage in March
	Shopmobility Centre Usage (Monthly)	M	S	n/a	150	116	W	150	91	W	150	123	I	150	127	I	150	144 (ave)	I	127 users of shopmobility service in March. Average monthly usage over the year is 144
LPI LL1	Life line units in use	M	S	547	720	728	S	730	730	W	740	740	W	750	751	I	750	751	W	The number of private dispersed installations has increased but referrals under the PTG funded contract have now ceased.